

July 1, 2015

To Whom it may Concern,

The Devens Enterprise Commission (DEC) inspects septage hauler trucks and provides them with a license to conduct business in conjunction with Devens Utilities. In order to better address the traffic concerns of our neighbors on Walker Road in Shirley, the DEC, in conjunction with Devens Utilities, is taking the following steps:

- At the time inspections of septage hauling trucks are conducted and licenses to do business at the Devens Waste Water Treatment Plant (WWTF) are issued, a preferred route map will be provided to the hauler showing that they are to access the plant from the south via Front Street in Shirley. This map and a complaint process (see below) will be posted on the DEC web site.
- Devens Utilities will provide similar written notice to all of its clients in addition to those requiring septage haulage licenses.
- The DEC will establish a complaint process in conjunction with Devens Utilities.
- The DEC will only accept written complaints, preferably using the complaint form that can be downloaded from the DEC web site (www.devensec.com). Complaints must include the date of the occurrence, the time and any identifying information such as the name on the truck.
- The DEC will pass this information to Devens Utilities and United Water, the Devens subcontractor that operates the Devens WWTF, who will check it against their delivery logs. If the incident is confirmed, this will count as a confirmed complaint and written notice will be sent to the offender by the DEC and Devens Utilities.
- If three confirmed complaints are received by the DEC, the violator's license will be revoked and may not be reissued for the following year.
- There will be an educational period during which notice of the preferred route to access the WWTF is given to the licensed haulers.

It is important to us to respect the impact of these vehicles on the local roads that service our facilities. Your cooperation on this matter will allow us to maintain the operations of these facilities and good relationships with our neighbors. We appreciate your assistance and welcome any questions you may have.

Sincerely,



Peter Lowitt
DEC Director



Thatcher W. Kezer III
Senior Vice President, Devens

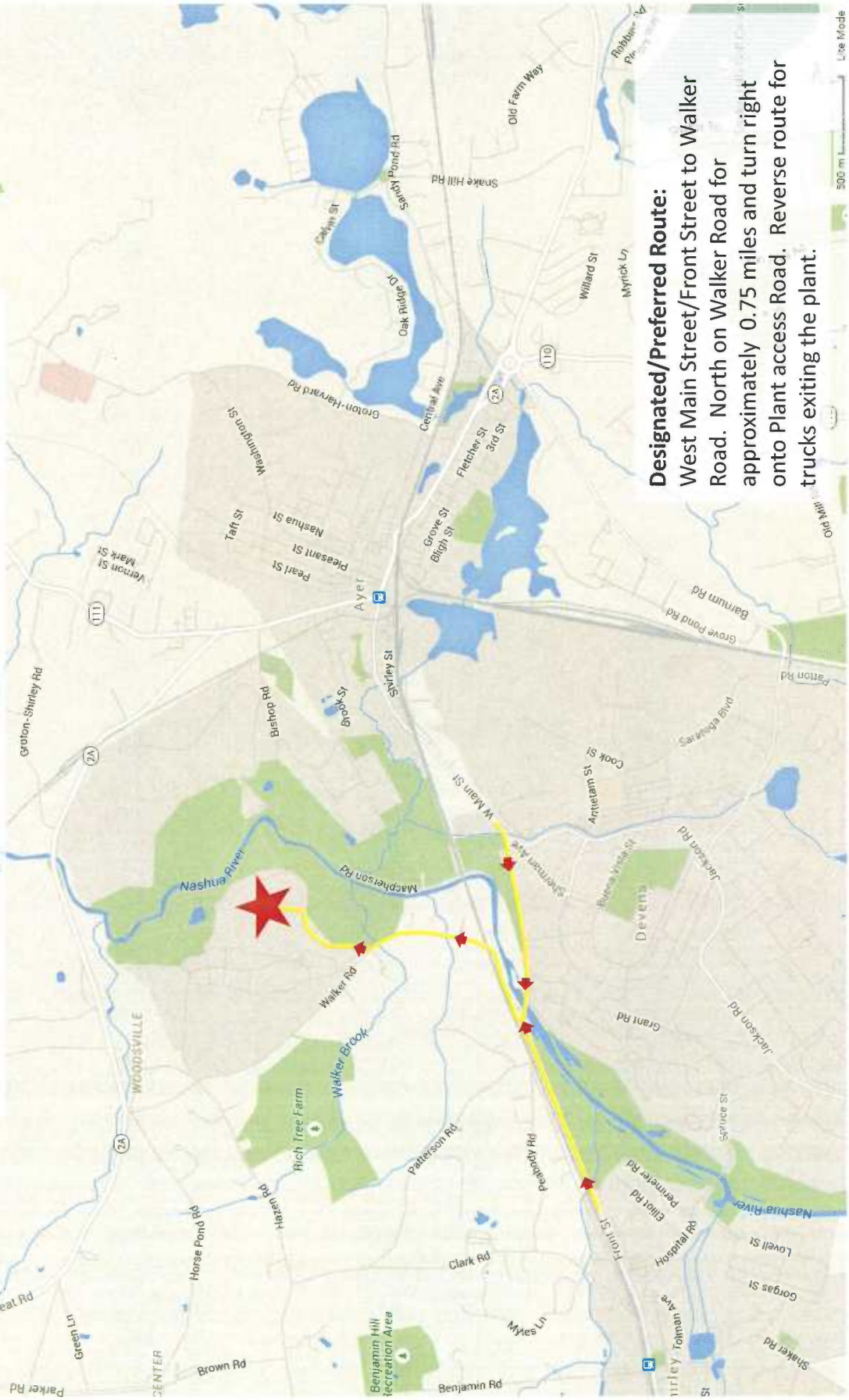


Jim Moore
Devens Utilities Manager



Devens Wastewater Treatment Plant Designated/Preferred Truck Route

All septicage truck haulers accessing the Devens Wastewater Treatment Plant are required to utilize the highlighted route when going to and from the Plant



Designated/Preferred Route:
West Main Street/Front Street to Walker Road. North on Walker Road for approximately 0.75 miles and turn right onto Plant access Road. Reverse route for trucks exiting the plant.



Devens Enterprise Commission

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Devens Regional Enterprise Zone

Designated/Preferred Truck Route Complaint Form

Please complete the following form, to the best of your ability, to report a potential violation or complaint related to any perceived violation of the Devens Designated/Preferred Truck Route. This information will assist the Devens Enterprise Commission with the investigation of your complaint. You may mail, fax, e-mail or deliver this signed form to the Devens Enterprise Commission office at the above address. Please include your name, address, and a daytime phone number where you can be reached so that we may follow-up with you. No follow-up information can be provided for anonymous complaints.

Complainant Name (Please print legibly):

Date: _____

Complainant Address:

Complainant Phone (daytime): _____ cell: _____ e-mail: _____

Location where you witnessed the alleged violation/complaint:

Description of alleged violation/complaint (date, time, truck description, direction travelling):

Any additional information that may assist the DEC in investigating this complaint (attach additional pages if necessary):

Signature: _____